



Important Information Regarding Service Charges

At Les Agences T.L.S. we strive to provide excellent service and transparency in all our operations. Please note the following service fees that apply to specific actions and requests:

1. **Minimum Order** - \$50.00

Orders must total at least \$50.00 to be processed.

2. **Order Modification** – \$10.35

If you need to modify an existing order, a fee of \$10.35 will apply. Please note that this does not include any additions to the order.

3. **Unclaimed Orders** – Fee to be determined

Unclaimed orders will be subject to additional billing, with charges to be determined at the time of the claim.

4. **Stock Return** – \$16.00 + \$1.32 per item

If you need to return stock, a fee of \$16.00 plus \$1.32 for each item will apply.

5. **Pallet Delivery Appointment** – \$19.84

Scheduling a delivery appointment for a pallet will incur a fee of \$19.84.

6. **Order Cancellation** – \$10.35

Cancelling an order will result in a \$10.35 cancellation fee.

Due to fluctuations in exchange rates, prices are subject to change; however, we continuously strive to maintain competitive pricing.

Consult the following page if you wish to see all of our charges in a table format as well.

We appreciate your understanding of these service charges. Should you have any questions, feel free to reach out to our customer service team for further clarification.

Thank you for choosing Les Agences T.L.S.!

Service	Fee	Notes
Order Modification	\$10.35	Does not include additions
Unclaimed Orders	To be determined	Billing applies for unclaimed orders
Stock Return	\$16.00 + \$1.32 per item	
Pallet Delivery Appointment	\$19.84	
Order Cancellation	\$10.35	